

Rant about the PNY DUO-LINK

This may sound way off topic but bear with me and you could save yourself a whole lot of time.

When I heard about the PNY DUO-LINK I was genuinely excited. Here was, for the first time, a device which could effectively plug into an iPhone or iPad and become like an external hard drive. I have a 32gig iPad Air which is not quite large enough capacity to copy my video files to during a trip to both view the footage and be a very useful backup.

So when I heard about the PNY DUO-LINK I did my research and was reassured that this would be the perfect device to effectively increase my iPad's memory and it also meant I wouldn't need to travel with a full blown laptop. Win, win, I thought and forked out £60 for a 64gig beauty.

Upon plugging the USB DUO-LINK into my desktop it's reassuring icon popped up and I copied a few files onto it to transfer to my iPad.

At this stage you have to download their free app onto your iPad to make the DUO-LINK work correctly. Did that. Sorted.

Unbeknowns to me and I can only assume all other IOS9 iPhone and iPad owners, the DUO-LINK doesn't work out of the box with

Editorial

IOS9. The drive wasn't recognised when I plugged it into the iPad or the iPhone.

Now at this stage, I usually blame myself. I've probably done something wrong or done it in the wrong order. That makes me back track to check what I've done but when that doesn't reveal a reason it's time to go on the internet and hopefully find a forum for lost souls all looking for a solution. However I searched on Google it came up with nothing except links to what a great product the DUO-LINK is.

After at least an hour I eventually found an FAQ pdf which, way down at the bottom, it stated: "In order to make your DUO-LINK OTG Drive for iPhone and iPad compatible with iOS 9, download the firmware update on your computer a - See more at: <https://www.pny.com/duo-link-otg-usb#sthash.s6sbUT5V.dpuf>" bla bla bla.

Elated that I had found the solution reasonably quickly I downloaded the firmware update only to find that it was a .exe file which is only compatible with Windows computers. I must have made a mistake, I thought and went back to check the link but I was right. PNY

don't offer a .dmg update file to update the firmware using an Apple Mac.

I apologise in advance for the gratuitous use of capital letters but **THE ONLY WAY TO GET THE DUO-LINK TO WORK WITH IOS9 DEVICES IS TO UPDATE ITS FIRMWARE USING A WINDOWS COMPUTER!!!!@!!@!!@fff**

Guess what? I don't have a Windows computer. I don't have anything against them. I'm sure they are perfectly wonderful machines. It's

just that I've always be a Mac man. And I've just bought a product that is for use with Mac products.

Fortunately the kind staff at PC World updated my drive using their Windows computer and all is well with the world.

The PNY DUO_LINK is an excellent solution but it hacks me off when I'm the guinea pig to highlight their imperfections.

There. Now I've written it down, I feel better already.

Happy New Year and all the best for 2016

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